

CASE STUDY

**St. Thomas College
Selects for
Banner® 9 Support
from
Sallybase**

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Client Servicing Duty

We Handle all of your works while you stuck on it.

- Team SB

Being a part of this company is a great honour. They work with passion and do their best for the rest of the final work.

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Banner® Managed Services Support:

1. Establishments, updates, arrangement, Cloning, Deployments and patch control of the ERP union elements, such as Banner 8x, Banner 9x, ESM, Ethos, BEIS etc.
2. Control and Monitor production for Web Application servers and enterprise systems
3. Migration applications from banner 8x to banner9x that including ESM, Ethos, SSO, Application Navigator and deployments of several admins and SSB applications.
4. Seamless Navigation of banner 8x SSB/INB with banner9.
5. Packaging and Deploying Banner 9 Surfaces Customizations.
6. Trouble-shoot, repair problems with Oracle databases and associated Banner applications.
7. Integration of banner applications with SSO.
8. Migrations from on-premise to cloud.
9. Clean Directions upgrades/Patching and Maintenance.
10. Atomic setup and maintenance.
11. SSL configuration.
12. General maintenance and on-call support during business hours for Banner systems

Recent Projects / Tasks Done

Certificate update
Cloning and Patch installation
Tomcat implementation
Production maintenance